



***JIGAWA STATE GOVERNMENT
MONTHLY COMPLIANCE REPORT FOR
BUSINESS ENABLING MDAs***

MONTH: AUGUST 2025

DATE OF SUBMISSION: NOVEMBER 2025

MONTHLY COMPLIANCE REPORTS REPORT FOR BUSINESS ENABLING MDAs IN JIGAWA STATE

1. Executive summary

This report provides a summary of compliance levels and service delivery performance for the month of August 2025 among key Business Enabling Environment (BEE) agencies in Jigawa State. Service requests were managed in line with the established timelines, reflecting improved efficiency and accountability. Ongoing efforts to enhance transparency, shorten turnaround times, and effectively address grievances have yielded positive outcomes, with over 76% of all requests processed within the required timeframes.

2. Total Number of Service Request Received

Service Area	No. of Request Received	Channel of Receipt (Online/Offline)
Business Premises Registration (Ministry of Commerce Industry, Cooperative and Tourism)	0	Offline
Processing of Operational Licence		Offline

<i>(Ministry of Commerce Industry, Cooperative and Tourism)</i>	<i>4</i>	
<i>Investigation of Project (Jigawa State Due Process and Project Monitoring Bureau)</i>	<i>0</i>	<i>Offline</i>
<i>Registration of Works, Goods and Services (Jigawa State Due Process and Project Monitoring Bureau)</i>	<i>12</i>	<i>Offline</i>
<i>Legal Services (Ministry of Justice)</i>	<i>0</i>	
<i>Legal Civil Litigation Services (Ministry of Justice)</i>	<i>2</i>	<i>Offline</i>
<i>Legal Drafting Services (Ministry of Justice)</i>	<i>11</i>	<i>Offline</i>
<i>Processing of contracts payment (Ministry of Finance)</i>	<i>15</i>	<i>Offline & Online</i>
<i>Public Procurement (Ministry of Finance)</i>	<i>10</i>	<i>Offline & Online</i>

Tax Registration & Payment Jigawa Internal Revenue Service	59	Online
Electronic Tax Clearance Certification Jigawa Internal Revenue Service	0	Online

3. Service Delivery Time-frame

Service Type	Official SLA	Source Document
Business Premises Registration (Ministry of Commerce Industry, Cooperative and Tourism)	21 working Days	https://www.jigawastat.e.gov.ng/uploads/Business%20premises%20registration%20process%20in%20jigawa%20state.pdf

<p>Processing of Operational Licence</p> <p>(Ministry of Commerce Industry, Cooperative and Tourism)</p>	<p>7 Working Days</p>	<p>https://www.jigawastate.gov.ng/uploads/Processes%20and%20Procedures%20for%20Obtaining%20Operation%20Licence%20for%20Tourism%20and%20Allied%20Hospitality%20Business.pdf</p>
<p>Investigation of Project</p> <p>(Jigawa State Due Process and Project Monitoring Bureau)</p>	<p>43 working Days</p>	<p>https://jigawastate.gov.ng/uploads/SLA%20on%20Vetting%20by%20Due%20Process.pdf</p>
<p>Registration of Works, Goods and Services</p> <p>(Jigawa State Due Process and Project Monitoring Bureau)</p>	<p>7 Working Days</p>	<p>https://jigawastate.gov.ng/uploads/Works Registration Guidelines Reviewed.pdf</p>
<p>Legal Services</p> <p>(Ministry of Justice)</p>	<p>182 Working Days</p>	<p>https://jigawastate.gov.ng/uploads/Procedures%20for%20Legal%20Services%20by%20Min%20of%20Justice.pdf</p>

Legal Civil Litigation Services (Ministry of Justice)	14 Working Days	https://jigawastate.gov.ng/uploads/Procedures%20for%20Obtaining%20Legal%20Services%20at%20Dept%20of%20Civil%20Litigation.pdf
Legal Drafting Services (Ministry of Justice)	44 Working Days	https://jigawastate.gov.ng/uploads/Procedures%20for%20Services%20at%20Legal%20Drafting%20reviewed%20by%20CT 012135.pdf
Processing of contracts payment (Ministry of Finance)	17 Working Days	https://jigawastate.gov.ng/uploads/Procedures%20for%20Contract%20Processing%20for%20Min%20of%20Finance.pdf
Public Procurement (Ministry of Finance)	30 Working Days	https://jigawastate.gov.ng/uploads/Procedures%20for%20Public%20Procurement%20at%20Min%20of%20Finance.pdf

Tax Registration & Payment Jigawa Internal Revenue Service	14 Working Days	https://jigawastate.gov.ng/uploads/Procedures%20for%20obtaining%20TIN%20and%20tax%20payment.pdf
Electronic Tax Clearance Certification Jigawa Internal Revenue Service	14 Working Days	https://jigawastate.gov.ng/uploads/Procedure%20for%20eTCC.pdf

4. Service Resolution Timelines

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	Non- Compliance
Business Premises Registration (Ministry of Commerce Industry,	0	0%	0	0%

Cooperative and Tourism)				
Processing of Operational Licence (Ministry of Commerce Industry, Cooperative and Tourism)	1	25%	3	75%
Investigation of Project (Jigawa State Due Process and Project Monitoring Bureau)	0	0%	0	0%
Registration of Works, Goods and Services (Jigawa State Due Process and Project Monitoring	11	92%	1	8%

Bureau)				
Legal Services (Ministry of Justice)	0	0%	0	0%
Legal Drafting Services (Ministry of Justice)	10	91%	1	9%
Civil Litigation Services (Ministry of Justice)	2	100%	0	0%
Processing of contracts payment (Ministry of Finance)	9	60%	6	40%
Public Procurement (Ministry of Finance)	8	80%	2	20%
Tax Registration &	25	42%	34	58%

Payment Jigawa Internal Revenue Service				
Electronic Tax Clearance Certification Jigawa Internal Revenue Service	0	0%	0	0%

5. The Report Summary

<i>S/ n</i>	<i>Participating MDA</i>	<i>Service Type</i>	<i>Approv ed SLA</i>	<i>No. of Reques t Receive d</i>	<i>Number of requests complet ed within SLA</i>	<i>Percentage of total applicatio ns completed within SLA</i>
<i>1</i>	<i>Ministry of Commerce Industry, Cooperative and Tourism</i>	<i>Business Premises Registratio n</i>	<i>21 working Days</i>	<i>0</i>	<i>0</i>	<i>0%</i>
<i>2</i>	<i>Ministry of Commerce Industry, Cooperative and Tourism</i>	<i>Processing of Operationa l Licence</i>	<i>7 Workin g Days</i>	<i>4</i>	<i>1</i>	<i>25%</i>
<i>3</i>	<i>Jigawa State Due Process and Project Monitoring</i>	<i>Investigatio n of Project</i>	<i>43work ing Days</i>	<i>0</i>	<i>0</i>	<i>0%</i>

	Bureau					
4	Jigawa State Due Process and Project Monitoring Bureau	Registratio n of Works, Goods and Services	7 Workin g Days	12	11	92%
5	Ministry of Justice	Legal Services	182 Workin g Days	0	0	0%
	Legal Drafting Services (Ministry of Justice)	Legal Drafting Services	14 Workin g Days	11	10	91%
6	Ministry of Justice	Civil Litigation Services	44 Workin g Days	2	2	100%

7	Ministry of Finance	Processing of contracts payment	17 Working Days	15	9	66%
8	Ministry of Finance	Public Procurement	30 Working Days	10	8	80%
9	Jigawa Internal Revenue Service	Tax Registration & Payment	14 Working Days	59	25	42%
10	Jigawa Internal Revenue Service	Electronic Tax Clearance Certification	14 Working Days	0	0	0%

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6. *Observations and Recommendations*

To further improve service delivery, it is recommended that all MDAs focus on enhancing transparency, accountability, and efficiency in their operations, while also providing regular training and capacity-building programs for staff to ensure they have the necessary skills and knowledge to deliver high-quality services.